

# Komenda Główna Straży Granicznej

<https://www.strazgraniczna.pl/pl/straz-graniczna/fundusze-pomocowe/norwegian-financial/news/2585,Workshop-Team-management-in-extraordinary-situations-related-with-foreigners-01-.html>  
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## Workshop 'Team management in extraordinary situations related with foreigners' 01 to 04 December 2015

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### 'Team management in extraordinary situations related with foreigners'

From 01 to 04 December 2015, 17 people participated in workshop on 'Team management in extraordinary situations related with foreigners' conducted by external organisation Mediatorzy.pl in the Border Guard Centre for Specialised Training in Luban. The participants were managers of Border Guard units responsible for foreigners' matters and five employees from the Office for Foreigners and Regional Government Offices. For four days they took part in exercises, discussions and problem solving tasks related to team management in difficult situations.

The participants discussed about the process of team-building and its separate stages, analysed team leadership styles and ways how crisis situations may influence teamwork. Furthermore, during the workshop, the participants trained how to conduct efficient communication in crisis situations, how to reach to the core of the problem and how to specify the needs of all the parties involved in a conflict in order to work out an agreement.

The participants also analysed various extraordinary situations that can occur during work with foreigners and worked out the best ways of finding solutions to these problems.

The workshop was co-financed in the frames of Norwegian Financial Mechanism 26/ NMF PL 15/14.

