

# Komenda Główna Straży Granicznej

<https://www.strazgraniczna.pl/pl/straz-graniczna/fundusze-pomocowe/norwegian-financial/news/3887,Workshop-Team-management-in-extraordinary-situations-related-to-foreigners.html>  
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## Workshop ‘Team management in extraordinary situations related to foreigners’

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From 13 to 16 September 2016 17 people – border guards and employees of Office for Foreigners – participated in workshop on ‘Team management in extraordinary situations related to foreigners’ conducted by experts – Jolanta Sierpińska and Katarzyna Mierzwiak.

For four days the participants, managers of teams dealing with foreigners’ affairs, took part in exercises, discussions, problem solving tasks related to team management in difficult situations and interpersonal communication training.

The participants discussed about the process of team-building and its separate stages, analysed elements influencing leader’s authority and team leadership styles together with team leadership and ways how crisis situations may influence teamwork.

Furthermore, during the workshop, the participants analysed various extraordinary situations that can occur during work with foreigners and different factors that may influence the conflict, such as attitude and convictions, methods and reasons for conducting actions and then worked out the best ways of finding solutions to these problems.

The workshop was co-financed in the frames of Norwegian Financial Mechanism 26/ NMF PL 15/14.

